

Subscriber Secure Internet Services

A reference guide for alarm-system owners to manage their security online.

What is the Subscriber Secure Internet Services Website?

EM24's Subscriber Secure Internet Services website allows alarm-system owners to actively manage their security systems. Users are able to place accounts on test, make changes (temporary or permanent) to party information, view history, view account data and request account information changes from their alarm dealer. Once a change has been accepted by the system, you will receive an e-mail confirming the action.

All of this can be done conveniently from a computer connected to the Internet. To ensure privacy, all information exchanges through the Subscriber Secure Internet Services website are secured by the same encryption process used for Internet financial transactions.

Here's how to use EM24's Subscriber Secure Internet Services Website.

- 1) Visit <http://www.ursecure.com>.
- 2) The Secure Login Box is located in the upper right corner of the page.
- 3) Enter your six-digit Account Number.
- 4) Enter your Internet Access Code. This is provided by your alarm dealer.
- 5) Enter the Primary Phone Number as listed on the account with the Central Station. The phone number must include the area code and no hyphens.
- 6) Click "Log In."
- 7) Some browsers may ask or prompt you about going to a trusted or secure site. To gain entrance, you must answer "YES."
- 8) If your browser is blocking "POP-UPS," you must change you browser settings to allow "POP-UPS" from this page in order to continue.
- 9) You will be sent to a page with a main menu that allows you to choose from the options that are available to you.

What do I do if I have questions?

Contact your alarm dealer for further information.