



999 E. Touhy Ave., Suite 500, Des Plaines, IL 60018  
 TEL: (773) 777-0707 | TOLL FREE: (800) 877-3624  
 FAX: (773) 286-1992 | www.emergency24.com

# Cancellation Form

Form must be completely filled out before it will be processed.  
 Please fax to (773) 286-1992.

<b>Dealer Name</b>		<b>Dealer #</b>	<b>Changes Below Authorized By (signature)</b>
<b>Subscriber Name</b>		<b>Account Number</b>	
<b>Effective Date</b>	<b>Reason for Cancellation</b>		

Temporary Suspension \_\_\_\_\_ Cancellation \_\_\_\_\_  
 Send a 15-day notice to subscribers before cancelling? Yes \_\_\_\_\_ No \_\_\_\_\_  
 Would you like us to keep this account on reserve for you? Yes \_\_\_\_\_ No \_\_\_\_\_  
 Was equipment removed from the premises (or reprogrammed)? Yes \_\_\_\_\_ No \_\_\_\_\_

**By submitting accounts to be cancelled with AlarmNet:**

Your Dealership is requesting AlarmNet, Inc. to cease providing the AlarmNet security network to the subscriber indicated. You recognize that AlarmNet/EM24 will not be responsible for sending alarms or other messages from this subscriber, or for supervising this subscriber while it is in a cancelled state.

**Select AlarmNet Cancellation option:**

- AlarmNet Partial Cancel:** Transmitter has been Removed from the premises and is no longer transmitting. This AlarmNet device/account may be reused by reactivating the equipment.
  - If the account is reactivated or continues to transmit, AlarmNet will resume billing of this subscriber & EMERgency 24 will resume billing your dealership, regardless if the account status with EMERGENCY 24 is Active, Reserved or Suspended.
  - Before attempting to reuse a Partially Cancelled account, please confirm with EMERGENCY 24, the current AlarmNet Status.
  - Your Dealership agrees to be responsible for any costs associated with reinstatement of the Partial Cancelled account, including service for the re-registration.
  
- AlarmNet Full Cancel:** Transmitter is Still Installed and may still be transmitting. This AlarmNet Account number may NOT be reused and will be removed from your dealership & buried.
  - After using all reasonable efforts, if your dealership is unable to have the equipment removed or disconnected, the account should be submitted for full cancel.
  - Your Dealership acknowledges that AlarmNet/EM24, at its option, may disable the transmitter so that it no longer transmits.
  - Your Dealership agrees to be responsible for any costs associated with reinstatement of the subscriber if such reinstatement is possible.
  
- Do NOT Cancel with AlarmNet:** This AlarmNet account will remain ACTIVE with AlarmNet and will continue to be billed to your dealership, whether the account is going to be Reactivated, Reserved or Suspended with EMERGENCY 24.

**Please note:** If you request a 15-day cancellation letter be sent from Emergency24, your Dealership will be responsible for the AlarmNet charges until the final date of termination.

Alarm Dealers are responsible for all charges and cancellations of third-party services, including: Telular, Uplink, Connect 24, etc.