

Authorization for Pet Report Service

EMERgency24 offers the FREE Pet Report Service, which will notify the Dealer of alarm events from all **active accounts**, twice a day via fax and/or email. This service can be used to cut down on phone calls to your Dealership at the time of an account's alarm activation; in most instances you will receive notification exclusively via the Pet Report. This report will include all alarm events where the Alarm Company is a part of the callback option (e.g., 0, 1), as well as auto-test signals that are not received or are out-of-hours.

Company Info:

Dealer #: _____ Company Name: _____

Please choose a method of notification (via fax or email):

Dedicated Fax Number: (____) _____ - _____

(note: a dedicated fax phone line is required to use this automated fax service.)

Email address(es): _____ @ _____
_____ @ _____
_____ @ _____

If there are no "critical signals" to be reported, you may opt to receive a "blank" Pet Report or have no Report sent for that time period:

Pet Reports without activity: Yes No

Please indicate which of the following types of activity you would like included in your report:

Reserved Account activity: Yes No

Open/Close out of hours: Yes No

Testing Signals*: Yes No

* **note:** these are signals received while an account is "on test", not the same as auto-test signals.

Please indicate your preferences for Phone Notification on Alarms:

(These signals will always be included in the Pet Report. Please indicate if you would like to be notified by phone.)

Invalid Signals**: Yes (see below) No

** **note:** Invalid signals are signals received on an account for which there is no defined condition.

Select Callback for Invalids: 1. A.C. Only
 2. A.C., NA; Subs, NA; Party, NA; Auth
 3. A.C., NA; Subs, NA; Auth

USING THE CALLBACK OPTION TO CUSTOMIZE REPORTS:

Using different callback options will enable you to control which alarms are included on the Pet Report and may result in a notification phone call to your Dealership as well.

Callback option of 4 — Log Only will result in the signal being logged in history, but this signal **will not** result in a notification phone call to your Dealership, and **will not** appear on your Pet report. **Exception:** auto-tests generally use callback option 4-log only and you will receive notification of a scheduled auto-test not received in the defined time frame or out of hours.

Callback Option of 3 — Alarm Company Only will result in the signal being logged in history, but this signal **will not** result in a notification phone call to your Dealership and **will** appear on your Pet Report.

Callback Option of 12 — Alarm Company, Top Priority will result in the signal being logged in history. This signal **will** result in a notification phone call to your Dealership, and **will** appear on your Pet Report.

Please know that **all signals received** will continue to be logged in the Account History (which can be accessed via the Secure Internet Site).